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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of

SCAHILL

Atty. Ref.: 36-1881

Serial No. 10/552,024

TC/A.U.: 2142

Filed: January 21, 2005

Examiner:

For: IMPROVEMENTS IN OR RELATING TO  
INFORMATION PROVISION FOR CALL CENTRES

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July 1, 2005

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Office of Initial Patent Examinations  
Filing Receipt Corrections**

Sir:

**REQUEST FOR CORRECTION OF FILING RECEIPT**

Enclosed is a copy of the Filing Receipt for the above-identified application which incorrectly states the EP priority number as "022552756". It should read -02255275.6--.

The correction is shown in red on the attached copy of the filing receipt. Please note your records accordingly. Correction of same is respectfully requested.

Respectfully submitted,

**NIXON & VANDERHYE P.C.**

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| APPL NO.   | FILING OR 371<br>(c) DATE | ART UNIT | FIL FEE REC'D | ATTY. DOCKET NO | DRAWINGS | TOT CLMS | IND CLMS |
|------------|---------------------------|----------|---------------|-----------------|----------|----------|----------|
| 10/522,024 | 01/21/2005                | 2142     | 1000          | 36-1881         | 9        | 14       | 2        |

CONFIRMATION NO. 1512

23117  
 NIXON & VANDERHYE, PC  
 901 NORTH GLEBE ROAD, 11TH FLOOR  
 ARLINGTON, VA 22203

## FILING RECEIPT



\*OC000000016324234\*

Date Mailed: 06/22/2005

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please mail to the Commissioner for Patents P.O. Box 1450 Alexandria Va 22313-1450. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

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**Power of Attorney:** The patent practitioners associated with Customer Number 23117.

## Domestic Priority data as claimed by applicant

This application is a 371 of PCT/GB03/03189 07/25/2003

## Foreign Applications

02255275.6

EUROPEAN PATENT OFFICE (EPO) 022552756 07/29/2002  
 UNITED KINGDOM 02301588 12/24/2002

**Projected Publication Date:** 09/29/2005

**Non-Publication Request:** No

**Early Publication Request:** No

## Title

Information provision for call centres

**Preliminary Class**

709

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